

## Better Service

You may already know that Run PC backs its computer systems with the best service in the industry, and that our award winning local support can't be beat. But did you know that you can now get that same award winning service on your existing systems, as well as the multitude of services listed below, all for a cost well below the industry average?

### Service Offerings

- ◆ System Repair
- ◆ Virus Removal
- ◆ Backup Automation
- ◆ System Recovery
- ◆ System Maintenance
- ◆ Networking Engineering
- ◆ Internet connectivity
- ◆ Hardware Troubleshooting
- ◆ Software Troubleshooting
- ◆ Printer Maintenance
- ◆ Consulting
- ◆ Remote Assistance
- ◆ Backup Systems
- ◆ System Automation
- ◆ Hardware Upgrades
- ◆ Software Upgrades



- ◆ Discounts up to 25% off standard service rates and 45% off of express rates.
- ◆ Full access to all Run PC services at the same low contract rates; from hardware repair and software troubleshooting, to general PC maintenance and networking.

◆ Guaranteed 4 hour call-back and 24 hour on site or remote response time.

◆ Simple, low monthly payment options, with no commitment beyond the first prepaid month.

### ROLL OVER CONTRACTS ADD:

◆ Ability to roll over all unused service hours for future use while contract is in effect.

◆ Ability to purchase additional hours at the reduced contract rate at anytime while contract is in effect.

### Time Block Service Contracts

If you regularly need on-site network & IT support, but can not afford to hire a full-time IT Administrator, we have a solution for you. RUN PC can provide your business monthly IT support and services at a nominal cost, via our time block service contracts. Time block service contracts are the most popular contract option for regular RUN PC service customers.

RUN PC time block contracts start at a single month, two hour commitment. These contracts offer much more than traditional time block discounts, including the following features:

| Hourly Service Rates                           |                         |
|--|-------------------------|
| Carry-In Service                               | \$69.00                 |
| Express Carry-In Service                       | \$99.00                 |
| Onsite Service & Consulting                    | \$99.00                 |
| Express Onsite Service                         | \$149.00                |
| Network wiring (per drop)                      | \$99.00                 |
| Pick Up & Drop Off                             | \$69.00                 |
| Two Hour Standard Service Contract             | \$169.00<br>(Per month) |
| Two Hour Monthly Roll Over Service Contract    | \$189.00<br>(Per month) |
| Four Hour Monthly Roll Over Service Contract . | \$335.00<br>(Per month) |

Prices & availability subject to change without notice.  
Onsite Service areas limited.



[WWW.RUNPC.COM](http://WWW.RUNPC.COM)

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